

News Release

SoftwareONE opts for email archiving with Arcplace

Arcplace On-Demand Email Archiving achieves an 80% reduction in the data volume of SoftwareONE's mailboxes, shortening backup and restore times.

Zurich, 24th November 2008

Email archiving without having to invest in infrastructure and know-how? This aim was achieved by SoftwareONE using the On-Demand Archiving Service of the Swiss company Arcplace AG. Arcplace is well-known for its innovative information management and archiving solutions, which also include Managed Archiving Services.

"In recent years, the number of emails and requirements placed on compliance have sharply risen," says Bojan Jancar, Head of IT at SoftwareONE. "For this reason, the automated archiving of emails has been on our agenda for quite some time. However, we did not want to invest internally in the necessary infrastructure and know-how. Therefore, we decided in favour of the fully outsourced email archiving solution by Arcplace."

Just a few weeks after placing the order, the Arcplace solution was ready for use at SoftwareONE. The On-Demand email Archiving service currently archives over 200 mail boxes from Exchange servers in Switzerland and the US. The solution is fully scalable, which means that further applications can be archived in the future – e.g. File systems or SharePoint.

"Thanks to the Arcplace On-Demand Email Archiving Service, our volume of email data has been reduced by over 80%," adds Bojan Jancar. "This allowed us to drastically reduce the data volume of the daily backup, significantly shorten restore times and enhance the performance of the system. Intuitive shortcuts to the archived emails in combination with an efficient search and restore function makes archiving as transparent as possible for the user."

The core component of On-Demand Archiving is the Arcplace archiving Appliance, which is installed on the customer's premises. The Arcplace Appliance collects, stores and indexes data based on pre-configured archiving rules. The use of a high-capacity, redundant storage system ensures that the Arcplace Appliance is able to store very large volumes of data, while making it possible to quickly search for and retrieve this data. In order to ensure disaster recovery and compliance, the Arcplace Appliance is connected via VPN to the Arcplace long-term storage infrastructure hosted in highly secure data centres in Zurich and Geneva. This infrastructure is used to secure encrypted copies of customer data and to ensure their recovery in the event of a disaster. The Arcplace Operations Team monitors and manages the deployed infrastructure and the reporting centre provides customers with reports and visuals on the status of the service at all times.

"We are increasingly receiving enquiries from customers who, due to rapidly growing data volumes and legal processes, need to be able to consistently archive their emails," explains Robbert Spierings, Managing Director of Arcplace AG. "At the same time, the companies often have neither the time for lengthy implementations nor the resources to build up know-how and develop solutions in-house. In this case, Arcplace On-Demand Email Archiving offers a cost-efficient, resource-sparing and secure alternative." →

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The benefits of Arcplace On-Demand Archiving at a glance:

- A completely outsourced archiving solution
- Based on modern, approved technologies
- Easy to use, flexible and extendable
- Disaster recovery copies stored in highly secure data centres
- Compliance with Swiss and international archiving standards
- Guaranteed long-term integrity and accessibility of archived data
- No investment costs, fixed monthly service fees
- Significant reduction in in-house data backup volumes
- Fast deployment – in service within 4 weeks

More information about the solution:

http://www.arcplace.ch/en/on-demand_archivierung.cfm

Download:

A graphic image describing Arcplace On-Demand Email Archiving is available at:

http://www.gcpr.de/1-1/arcplace_e-mail_on_demand_251108.html

SoftwareONE AG

SoftwareONE is a leading international Software Licensing Specialist, resulting from a 2006 merger between SoftwareONE and Softwarepipeline. The company is headquartered in Stans. In 2007, with 200 employees, sales reached more than 250 Million Dollars. SoftwareONE is the 'Number One Microsoft Reseller' in Switzerland and runs many branch offices in the USA, South America, Asia and in EMEA. SoftwareONE AG is a Microsoft Large Account Reseller (LAR), an Adobe License Center (ALC), a Symantec Platinum Partner and an Oracle Partner. SoftwareONE maintains excellent connections with practically all notable software producers.

Arcplace AG

Arcplace AG is a Swiss provider of Information Management and Archiving solutions for the enterprise market. By combining state-of-the-art technology with innovative delivery models, such as On-Demand Services, Arcplace is able to offer companies of all sizes high-end solutions at attractive prices. Arcplace's goal is to build solutions that comply with relevant laws and regulations, while reducing overall IT costs and boosting end-user productivity. Alongside its solutions, Arcplace offers specialized consulting services to help organizations in all the phases of an Information Management and Archiving project.

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